WHAT THE DOES THE NAME MEAN?
Stranger in a Strange Land

Robert A. Heinlein
Online Support Environment

- Searchable database of content
- 24 X 7 IT Support
  - Academic
  - Library
  - Enterprise
  - Productivity Applications
- Delivered WHEN, WHERE, and HOW you want it.
Distributed ownership of content

• So far, content has been largely driven by IT Services.
• However, we can’t be the content provider for all things.
  – Framework to allow input from content owners throughout campus.
    • Students, Faculty, Staff
    • Review process for quality control
Moodle: LSU Introduction

What is going on?
In fulfilling recommendation 7.01 of the Flagship IT Strategy – which calls for a single CMS to be deployed at LSU – the campus will be migrating from the current environment featuring Blackboard and Semester Book to a single CMS deployed universally. That CMS is an open source course management system (CMS) called Moodle (Modular Object-Oriented Dynamic Learning Environment). Moodle is designed to provide educators and students with an easily accessible online course tool. It promotes a social constructionist pedagogy (which includes collaboration, activity-based learning, critical reflection, etc.).

When will this change happen?
The official announcement of this change occurred on Wednesday October 31, 2007 via ITWire with significant supporting information about the change and abo... (More)

Windows Vista: Checking Your Computer's IP Address

Computers across the Internet are assigned a unique identifier called an IP (Internet Protocol) address. IP addresses are significant because it allows computers to recognize and locate each other. IP addresses are a set of 4 numerical numbers between 0 and 255, separated by periods. There are two ways users can find their IP address: Through the Network and Sharing Center or the Command Prompt. This article will show users how to do both.

How to find an IP address through the Network and Sharing Center:
Results 1-10 of 138

E-mail server settings: Exchange Server accounts (using an IMAP profile) (54%)
E-mail server settings: Exchange Server accounts (using an IMAP profile) Use these configurations to set up an Exchange Server account via IMAP: User Name: Your PAWS ID Password: Your PAWS password E-mail Server: email.lsu.edu Outbound SMTP Server: outbound.lsu.edu Other Outbound Server Settings If you are on campus, use outbound.lsu.edu.

Mozilla Thunderbird: Installing the Mozilla Thunderbird E-mail client (32%)
Installing Mozilla Thunderbird The following guide shows you how to install the Mozilla Thunderbird e-mail client on your computer. If you do not already have the Thunderbird client, it can be downloaded directly from the tigeware.lsu.edu/title.aspx?id=1285 Web site or from the www.mozilla.com/thunderbird/ homepage. NOTE: If you are using a Microsoft Exchange Server e-mail.

Mozilla Thunderbird: Setting up Mozilla Thunderbird for an LSU Outblaze account (IMAP) (28%)
Setting up Thunderbird for an Outblaze account The following guide explains how to configure Mozilla Thunderbird to work with your LSU Outblaze e-mail account. NOTE: If you have a Microsoft Exchange Server e-mail account, see the article on setting up Thunderbird for Exchange Server. 1. To begin, open Thunderbird and go to Tools then click Account Settings on the menu.

Microsoft Entourage (Mac): General Information (28%)
What is Microsoft Entourage? Microsoft Entourage is a Microsoft e-mail client (similar to the Outlook client) which works in the Mac OS environment. The current edition of Entourage is part of the Office:Mac 2004 suite. Who should use Microsoft Entourage? Mac users within the LSU system should use Entourage. Faculty and staff with a Microsoft Exchange Server e-mail account can..

Mozilla Thunderbird: General Information (27%)
General Information about Mozilla Thunderbird What is Thunderbird? Thunderbird is a free, open-source e-mail client similar to Microsoft Outlook, with software support for the Windows, Linux, and Macintosh platforms. You can download Thunderbird from the TigerWare Web site or from the Mozilla Thunderbird homepage. Who should use Thunderbird? If your operating..

Mozilla Thunderbird: Running from a USB drive (27%)
Setting up Mozilla Thunderbird for an LSU Exchange Server account ...
... Setting up Mozilla Thunderbird for an LSU Exchange Server account. The following
guide explains how to configure Mozilla Thunderbird ...
grok.lsu.edu/Article.aspx?articleId=144 - 32k - Cached

Setting up Mozilla Thunderbird for an LSU Exchange Server account ...
Setting up Mozilla Thunderbird for an LSU Exchange Server account. The following
guide explains how to configure Mozilla Thunderbird ...
grok.lsu.edu/Article.aspx?articleId=144&printable=y - 12k - Cached

Setting up Mozilla Thunderbird for an LSU Outblaze account - GROK ...
... account. NOTE: If you have a Microsoft Exchange Server e-mail account, see
the article on setting up Thunderbird for Exchange Server. ...
grok.lsu.edu/Article.aspx?articleId=19 - 31k - Cached

E-mail server settings: Exchange Server accounts (using an IMAP ...
... Microsoft Outlook 2003 - Exchange account setup (IMAP) Mozilla Thunderbird -
Exchange account setup Eudora - Exchange account setup. ...
grok.lsu.edu/Article.aspx?articleId=164 - 26k - Cached
Setting up Mozilla Thunderbird for an LSU Exchange Server account

The following guide explains how to configure Mozilla Thunderbird to work with your LSU Microsoft Exchange Server e-mail account.

NOTE: if you have an Outblaze e-mail account, see the article on setting up Thunderbird for Outblaze here:
http://grok.lsu.edu/Article.aspx?articleid=19

1. To begin, open Thunderbird and go to **Tools** >> **Account Settings** on the menu bar. Click the button labeled **Add Account** to begin the Account Wizard.

2. Select **E-mail account** and click **Next**.
9. When prompted, enter your LSU PAWS password. If you do not wish to enter this information every time you check your e-mail, click the option labeled *Use Password Manager to remember this password*. When you are done, click **OK**. Your account should be ready to go.


---

**We love feedback! Please help us improve this article.**

**Article Rating**  
- Best  
-  
-  
-  
-  
- Worst

**Email Address**  
(optional)

**Comments**

Submit Rating

---

Information Technology Services  
200 Frey Computing Center · Baton Rouge, LA 70803  
Telephone 225-578-3700 · Fax: 225-578-3709 · E-mail: helpdesk@lsu.edu

Copyright © 2006. All Rights Reserved. Official Webpage of Louisiana State University.
Topic Suggestions and Feedback

We love feedback, especially topic suggestions! Please let us know how we're doing.

Feedback Type
Request for new article subjects

E-mail Address (optional)

Comments

Submit Comments
Microsoft Outlook 2007: Setting up Microsoft Outlook 2007 for an LSU Outblaze Account (IMAP)

The following guide explains how to configure Outlook 2007 to work with an Outblaze e-mail account.

Users can also refer to the following link to view the GROK video article entitled [GROK Video: Setting up Microsoft Outlook 2007 for an LSU Outblaze Account (IMAP)](http://grok.lsu.edu/Article.aspx?articleid=1632).

1. Access the Control Panel. Go to Accounts>>Mail. This opens up the Mail Setup- Outlook window.

2. Click Show Profiles

   ![Show Profiles](image)

   Setup multiple profiles of e-mail accounts and data files. Typically, you only need one.

3. Click Add
NEWS

2008 Summer Jobs Fair 3/12
Moodle E-Books Available through LSU Libraries

ACADEMIC CALENDAR

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/17/2008</td>
<td>Spring break</td>
</tr>
<tr>
<td>03/18/2008</td>
<td>Spring break</td>
</tr>
<tr>
<td>03/19/2008</td>
<td>Spring break</td>
</tr>
<tr>
<td>03/20/2008</td>
<td>Spring break</td>
</tr>
<tr>
<td>03/21/2008</td>
<td>Spring break</td>
</tr>
<tr>
<td>03/21/2008</td>
<td>Easter holiday - university offices closed</td>
</tr>
<tr>
<td>03/22/2008</td>
<td>Spring break</td>
</tr>
<tr>
<td>03/23/2008</td>
<td>Spring break</td>
</tr>
<tr>
<td>03/24/2008</td>
<td>Spring Semester classes resume</td>
</tr>
<tr>
<td>03/30/2008</td>
<td>Course scheduling for fall semester and summer intersession and Winter session begins</td>
</tr>
<tr>
<td>04/07/2008</td>
<td>Final date for submitting to Graduate School the &quot;Program of Study&quot; for the current semester to be counted toward the doctoral residence requirement</td>
</tr>
</tbody>
</table>

SECURITY BULLETIN


Fraudulent E-mail Alert
Protect yourself from Identity Theft - Register for FREE Credit Monitoring Services
http://creditmonitor.lsu.edu/

MESSAGE FROM ITS

LSU EMERGENCY TEXT MESSAGE SYSTEM
IT ADVOCATE
LSU PS-107 Use of Computer Resources

FEATURED SERVICES
Categories:
LSU E-mail > Clients & Settings > Mozilla Thunderbird >
LSU E-mail > E-mail Systems > Outblaze >
Accounts >

Mozilla Thunderbird: Setting up Mozilla Thunderbird for an LSU Outblaze account (IMAP)

Setting up Thunderbird for an Outblaze account

The following guide explains how to configure Mozilla Thunderbird to work with your LSU Outblaze e-mail account.

NOTE: if you have a Microsoft Exchange Server e-mail account, see the article on setting up Thunderbird for Exchange Server.

1. To begin, open Thunderbird and go to Tools then click Account Settings on the menu bar. Click the button labeled Add Account to begin the Account Wizard.

```
Import...
JavaScript Console
Account Settings...
Options...
```

Add Account...
Mozilla Thunderbird: Setting up Mozilla Thunderbird for an LSU Outblaze account (IMAP)

Article Body

Setting up Thunderbird for an Outblaze account

The following guide explains how to configure Mozilla Thunderbird to work with your LSU Outblaze e-mail account.

NOTE: If you have a Microsoft Exchange Server e-mail account, see the article on setting up Thunderbird for Exchange Server.

1. To begin, open Thunderbird and go to Tools then click Account Settings on the menu bar. Click the button labeled Add Account to begin the Account Wizard.

   ![Image of Thunderbird Account Settings]

   - Import...
   - JavaScript Console
   - Account Settings...
   - Options...

   ![Image of Thunderbird Add Account]

   - Add Account...
   - Set as Default
   - Remove Account
## Edit Article

<table>
<thead>
<tr>
<th>Article Id</th>
<th>19</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Mozilla Thunderbird: Setting up Mozilla Thunderbird</td>
<td>?</td>
</tr>
<tr>
<td>Keywords</td>
<td></td>
<td>?</td>
</tr>
<tr>
<td>Content Unit</td>
<td>ITS Back Office</td>
<td>?</td>
</tr>
<tr>
<td>Article Difficulty Level</td>
<td>Not Set</td>
<td></td>
</tr>
<tr>
<td>Expiration date of the article</td>
<td>6/6/2008</td>
<td>?</td>
</tr>
<tr>
<td>Anonymous users can read this article</td>
<td>✔</td>
<td>?</td>
</tr>
<tr>
<td>All authenticated users can read this article</td>
<td>✔</td>
<td>?</td>
</tr>
<tr>
<td>Comments</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Categories

- Article Archive
- Daylight Saving Time
- Best Practices
- College of Business
- Course Catalog
- Academic Calendar
- Academic Programs
- Administration
- Alumni Relations - Development
Setting up Thunderbird for an Outblaze account

The following guide explains how to configure Mozilla Thunderbird to work with your LSU Outblaze e-mail account.

NOTE: If you have a Microsoft Exchange Server e-mail account, see the article on setting up Thunderbird for Exchange Server.

1. To begin, open Thunderbird and go to Tools then click Account Settings on the menu bar. Click the button labeled Add Account to begin the Account Wizard.
Setting up Thunderbird for an Outblaze account

The following guide explains how to configure Mozilla Thunderbird to work with your LSU Outblaze e-mail account.

NOTE: If you have a Microsoft Exchange Server e-mail account, see the article on setting up Thunderbird for Exchange Server.

1. To begin, open Thunderbird and go to Tools then click Account Settings on the menu bar. Click the button labeled Add Account to begin the Account Wizard.

2. Select E-mail account and click Next.
Mozilla Thunderbird: Setting up Mozilla Thunderbird for an LSU Outblaze account (IMAP)

<table>
<thead>
<tr>
<th>Revision Id</th>
<th>UserName</th>
<th>Last Date Modified</th>
<th>View</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select</td>
<td>18887</td>
<td>jbor31</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>17576</td>
<td>jloupe3</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>17072</td>
<td>cstep12</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>17040</td>
<td>cstep12</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>4626</td>
<td>msmith</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>3423</td>
<td>ashaw1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1914</td>
<td>ashaw1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1723</td>
<td>klipst1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1564</td>
<td>mherom1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1240</td>
<td>ashaw1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1188</td>
<td>mherom1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1187</td>
<td>mherom1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1182</td>
<td>mherom1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1181</td>
<td>mherom1</td>
<td></td>
</tr>
<tr>
<td>Select</td>
<td>1176</td>
<td>mherom1</td>
<td></td>
</tr>
</tbody>
</table>
Comparison of two revisions

Original

Mozilla Thunderbird: Setting up Mozilla Thunderbird for an LSU Outblaze account (IMAP)

Setting up Thunderbird for an Outblaze account

The following guide explains how to configure Mozilla Thunderbird to work with your LSU Outblaze e-mail account.

NOTE: If you have a Microsoft Exchange Server e-mail account, see the article on setting up Thunderbird for Exchange Server.

1. To begin, open Thunderbird and go to Tools then click Account Settings on the menu bar. Click the button labeled Add Account to begin the Account Wizard.

Changes from Original

Mozilla Thunderbird: Setting up Mozilla Thunderbird for an LSU Outblaze account (IMAP)

Setting up Thunderbird for an Outblaze account

The following guide shows you explains how to configure Mozilla Thunderbird to work with your LSU E-mail Outblaze e-mail account.

NOTE: If you have a Microsoft Exchange Server e-mail account, see the article on setting up Thunderbird for Exchange Server.

1. To begin, open Thunderbird and go to Tools then click Account Settings on Create a new account the menu bar. Click the button labeled Add Account to begin the Account Wizard.
<table>
<thead>
<tr>
<th>Submitted</th>
<th>Article ID</th>
<th>Revision ID</th>
<th>Rating</th>
<th>Comment</th>
<th>User Name</th>
<th>Ip Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/14/2007</td>
<td>26</td>
<td>3337</td>
<td>3</td>
<td>Difficult to follow because I use an ancient form of Windows (98), so the set-up was not the same. Excellent instructions. Thanks.</td>
<td><a href="mailto:tgrowe1@lsu.edu">tgrowe1@lsu.edu</a></td>
<td>130.39.117.215</td>
</tr>
<tr>
<td>2/14/2007</td>
<td>1277</td>
<td>4211</td>
<td>5</td>
<td></td>
<td>Unknown</td>
<td>194.168.3.18</td>
</tr>
<tr>
<td>2/14/2007</td>
<td>74</td>
<td>3435</td>
<td>4</td>
<td></td>
<td><a href="mailto:mellott@lsu.edu">mellott@lsu.edu</a></td>
<td>130.39.212.214</td>
</tr>
<tr>
<td>2/14/2007</td>
<td>585</td>
<td>3223</td>
<td>5</td>
<td>I need program for Exchange office</td>
<td><a href="mailto:cani1507@yahoo.com">cani1507@yahoo.com</a></td>
<td>213.163.105.50</td>
</tr>
<tr>
<td>2/13/2007</td>
<td>544</td>
<td>5523</td>
<td>5</td>
<td></td>
<td>Unknown</td>
<td>67.129.168.254</td>
</tr>
<tr>
<td>2/13/2007</td>
<td>544</td>
<td>5523</td>
<td>3</td>
<td></td>
<td>Unknown</td>
<td>75.87.126.141</td>
</tr>
<tr>
<td>2/13/2007</td>
<td>544</td>
<td>5523</td>
<td>3</td>
<td></td>
<td>Unknown</td>
<td>65.7.230.228</td>
</tr>
<tr>
<td>Submitted</td>
<td>Comment</td>
<td>User Name</td>
<td>Email</td>
<td>Feedback Type</td>
<td>Ip</td>
<td></td>
</tr>
<tr>
<td>-----------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------</td>
<td>----------------------</td>
<td>---------------</td>
<td>-----</td>
<td></td>
</tr>
<tr>
<td>1/31/2007 8:07:09 AM</td>
<td>Please add an article regarding subscription to IMAP folders, as by default only the inbox and trash are mapped. This varies per client (Outlook, Thunderbird, etc).</td>
<td>Anonymous</td>
<td><a href="mailto:cbord11@lsu.edu">cbord11@lsu.edu</a></td>
<td>1</td>
<td>130</td>
<td></td>
</tr>
<tr>
<td>1/27/2007 11:35:40 AM</td>
<td>How to set up a blackberry on Vista. (non-exchange email accounts)</td>
<td>Anonymous</td>
<td><a href="mailto:phatta@lsu.edu">phatta@lsu.edu</a></td>
<td>1</td>
<td>209</td>
<td></td>
</tr>
<tr>
<td>1/25/2007 4:21:41 PM</td>
<td>test of new comment system</td>
<td>Anonymous</td>
<td><a href="mailto:bjohn31@lsu.edu">bjohn31@lsu.edu</a></td>
<td>4</td>
<td>130</td>
<td></td>
</tr>
<tr>
<td>1/18/2007 3:09:14 PM</td>
<td>I was migrated yesterday. I would like for my desktop to remain on the same page left frame as it was in the old system rather than take up the whole screen. Thanks to my friends who gave a system in error. <a href="mailto:ugoldsm@lsu.edu">ugoldsm@lsu.edu</a></td>
<td>Anonymous</td>
<td><a href="mailto:ugoldsm@lsu.edu">ugoldsm@lsu.edu</a></td>
<td>3</td>
<td>130</td>
<td></td>
</tr>
<tr>
<td>1/17/2007 9:24:16 PM</td>
<td>I was wondering. I go by Natalie but when I send an email out to people it shows up as Natalia. Is there a way I can get it to say Natalie to not confuse people. Thanks.</td>
<td>Anonymous</td>
<td><a href="mailto:namesc1@lsu.edu">namesc1@lsu.edu</a></td>
<td>4</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>1/4/2007 7:39:58 AM</td>
<td>The old SOURCE 'how-to' <a href="http://apl1003.lsu.edu/asc/source.rsf/index">http://apl1003.lsu.edu/asc/source.rsf/index</a>, which is under Public Applications on pawls.lsu.edu, does have some good stuff to transfer to GROK. I was preparing for my workshop on PAWS and also noticed.</td>
<td>Anonymous</td>
<td><a href="mailto:cbord11@lsu.edu">cbord11@lsu.edu</a></td>
<td>1</td>
<td>130</td>
<td></td>
</tr>
</tbody>
</table>
## Editor Statistics

Beginning Date: 2/11/2008  
Ending Date: 3/12/2008

<table>
<thead>
<tr>
<th>Editor</th>
<th>Articles Updated</th>
<th>Revisions</th>
<th>Avg Rating</th>
<th>Word Count</th>
<th>Articles Created</th>
</tr>
</thead>
<tbody>
<tr>
<td>allie</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>15385</td>
<td>0</td>
</tr>
<tr>
<td>awashi9</td>
<td>27</td>
<td>52</td>
<td>3</td>
<td>40756</td>
<td>6</td>
</tr>
<tr>
<td>awrig9</td>
<td>7</td>
<td>21</td>
<td>3</td>
<td>4477</td>
<td>6</td>
</tr>
<tr>
<td>bguid21</td>
<td>31</td>
<td>99</td>
<td>4</td>
<td>3118</td>
<td>24</td>
</tr>
<tr>
<td>bjohn31</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>bmiddl2</td>
<td>1</td>
<td>3</td>
<td>1</td>
<td>7725</td>
<td>0</td>
</tr>
<tr>
<td>butch</td>
<td>2</td>
<td>3</td>
<td>1</td>
<td>98</td>
<td>0</td>
</tr>
<tr>
<td>cschil1</td>
<td>21</td>
<td>36</td>
<td>3</td>
<td>2976</td>
<td>12</td>
</tr>
<tr>
<td>ddemen1</td>
<td>35</td>
<td>185</td>
<td>3</td>
<td>10530</td>
<td>26</td>
</tr>
<tr>
<td>delaney</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>863</td>
<td>0</td>
</tr>
<tr>
<td>dharr33</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>662</td>
<td>0</td>
</tr>
<tr>
<td>ebateman</td>
<td>1</td>
<td>16</td>
<td>1</td>
<td>5462</td>
<td>0</td>
</tr>
<tr>
<td>hrios</td>
<td>4</td>
<td>5</td>
<td>2</td>
<td>6657</td>
<td>0</td>
</tr>
<tr>
<td>janet</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>jbanks8</td>
<td>37</td>
<td>58</td>
<td>3</td>
<td>5314</td>
<td>28</td>
</tr>
<tr>
<td>jbord31</td>
<td>12</td>
<td>13</td>
<td>3</td>
<td>3383</td>
<td>0</td>
</tr>
<tr>
<td>jeremy</td>
<td>2</td>
<td>19</td>
<td>1</td>
<td>2122</td>
<td>1</td>
</tr>
<tr>
<td>ffrue4</td>
<td>2</td>
<td>4</td>
<td>1</td>
<td>193</td>
<td>1</td>
</tr>
<tr>
<td>jlavig4</td>
<td>24</td>
<td>53</td>
<td>4</td>
<td>6731</td>
<td>10</td>
</tr>
<tr>
<td>jlupe3</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>lroger7</td>
<td>32</td>
<td>108</td>
<td>3</td>
<td>4864</td>
<td>24</td>
</tr>
</tbody>
</table>
2. A Network and Sharing Center window will open. Click View status to the right of Local Area Connection.

Network and Sharing Center

- USS-K802 (This computer)
- Isu.edu
- Internet

Isu.edu (Domain network)
- Access: Local and Internet
- Connection: Local Area Connection

View full map

3. (More)
Submit a Request for a Content Unit

Username: msmith
Email Address: msmith@lsu.edu
Alternate Email Address: 
Contact Phone Number: 
Suggested Content Unit Name: 
Content Approvers: 
Editors (PAWS IDs): 
Comments: (Also, if you want an overview of how GROK works please leave a time and a date which would be good for us to meet with you)

Submit Request
Things to come

• Less technical content such as the LSU course catalog
• RSS
• podcasts
Questions?

• My email address:
  – Michael Smith
    • msmith@lsu.edu